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## THE OFFICE OF PROBLEM SOLVING LTD WEBSITE TERMS OF USE

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### Website Terms Of Use

These Terms Of Use explain the rules for using our website, [www.officeofproblemsolving.co.uk](http://www.officeofproblemsolving.co.uk) (our site).

By accessing or using our site, you agree to these terms. If you do not agree, please stop using our site.

These terms relate only to your use of our site. Payments for digital products including eBooks are processed securely by third-party platforms such as Stripe or PayPal, and their terms and privacy policies apply to those transactions. After purchase you may be redirected to our site to access or download the product, but we do not process payment ourselves.

### Other Applicable Terms

The following additional terms also apply to your use of our site:

Our Privacy Policy, which explains how we collect and process personal data when you use our site. A link to this document is available in the footer of our site.

Our Acceptable Use Policy, which sets out the permitted and prohibited uses of our site. A link to this document is available in the footer of our site.

Our Cookie Policy, included within our Privacy Policy, which explains how we use cookies and how you can manage your preferences.

Our Digital Product Terms, which apply to purchase and use of any digital products (including eBooks) and are available to read before purchase. They are also included in the footer of our site.

### Information About Us

Business name: The Office of Problem Solving Ltd.

Company registration number: 13789589. We are registered in England.

Registered office address: 58 Prescott Lane, Orrell, Wigan WN5 0HS.

Email address: [hello@officeofproblemsolving.co.uk](mailto:hello@officeofproblemsolving.co.uk)

Website ownership: Our site is owned and operated by The Office of Problem Solving Ltd.

Telephone number: 01942 387 057.

### Changes To These Terms

We may update these terms from time to time by publishing a new version on this page.

Changes will apply from the date they are posted. Your continued use of our site after any changes are made means you accept the updated terms.

## Changes To Our Site

We may update our site and its content from time to time.

Although we make reasonable efforts to keep the information on our site accurate, content may not always be up to date, and we are not obliged to update it. We do not guarantee that our site, or any content on it, will be free from errors or omissions.

## Accessing Our Site

Our site is made available free of charge.

We do not guarantee that our site, or any content on it, will always be available, uninterrupted, or free from faults.

Access is provided on a temporary and discretionary basis. We may suspend, withdraw, restrict or change all or any part of our site without notice, and we will not be liable to you if it is unavailable at any time for any reason.

You are responsible for making all arrangements necessary for you to access our site and for ensuring that anyone who uses our site through your internet connection is aware of these terms and complies with them.

Our site is directed to people residing in the United Kingdom. We do not represent that content available on or through our site is appropriate or available in other locations. We may limit the availability of our site, or any service or product described on it, to any person or geographic area at any time. If you access our site from outside the United Kingdom, you do so at your own risk.

## Intellectual Property Rights

We own, or are licensed to use, all intellectual property rights in our site and in the material published on it. Those works are protected by copyright laws and international treaties, and all rights are reserved.

You may print one copy, or download extracts, of pages from our site for your personal use, and you may draw the attention of others within your organisation to content on our site.

Printed or downloaded content must not be shared, republished, or distributed to third parties without our written permission.

You must not modify any materials you have printed or downloaded, and you must not use any illustrations, photographs, videos, audio, or graphics separately from the accompanying text.

Our status (and that of any identified contributors) as the authors of content on our site must always be acknowledged.

You must not use any part of the content on our site for commercial purposes without obtaining a licence from us or our licensors.

If you print, copy, or download any part of our site in breach of these terms, your right to use our site will cease immediately and you must return or destroy any copies you have made.

### **No Reliance On Information**

The content on our site is provided for general information only. It is not intended to amount to advice on which you should rely. You should obtain professional or specialist advice before taking, or refraining from, any action based on the content on our site. The information provided is not a substitute for professional advice tailored to your personal circumstances.

Although we make reasonable efforts to keep the information on our site up to date, we make no representations, warranties, or guarantees, whether express or implied, that the content is accurate, complete, or current.

### **Limitation Of Our Liability**

Nothing in these terms excludes or limits our liability for death or personal injury caused by our negligence, for fraud or fraudulent misrepresentation, or for any other liability that cannot be excluded or limited under English law. Our liability to you is limited to the fullest extent permitted by law.

To the extent permitted by law, we exclude all conditions, warranties, representations, or other terms that may apply to our site or any content on it, whether express or implied.

We will not be liable to any user for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising from or in connection with:

- use of, or inability to use, our site; or
- use of or reliance on any content displayed on our site.

If you are a business user, please note that we will not be liable for:

- loss of profits, sales, business, or revenue;
- business interruption;
- loss of anticipated savings;
- loss of business opportunity, goodwill, or reputation; or
- any indirect or consequential loss or damage.

If you are a consumer user, while you may use our site for personal or business purposes, we have no liability to you for any commercial losses, including loss of profit, loss of business, business interruption, or loss of business opportunity.

We will not be liable for any loss or damage caused by a virus, distributed denial-of-service attack, or other technologically harmful material that may infect your computer equipment,

programs, data, or other proprietary material due to your use of our site or your downloading of any content on it, or on any website linked to it.

We assume no responsibility for the content of websites linked on our site. Such links should not be interpreted as our endorsement of those websites, and we will not be liable for any loss or damage arising from your use of them.

Separate terms and conditions apply to the purchase and use of digital products, including eBooks. These will be made available for you to read before completing your purchase, and by proceeding with payment you agree to be bound by them.

## Viruses

We do not guarantee that our site will be secure or free from bugs, errors, viruses, or other malware.

You are responsible for configuring your information technology, including internet security, computer programs, and platforms, to access our site, and you should use your own virus protection software.

You must not misuse our site by knowingly introducing viruses, trojans, worms, logic bombs, or other malicious or technologically harmful material. You must not attempt to gain unauthorised access to our site, the server on which it is stored, or any server, computer, or database connected to it. You must not attack our site via a denial-of-service attack or a distributed denial-of-service attack.

A breach of this provision is a criminal offence under the Computer Misuse Act 1990. We will report any such breach to the relevant law enforcement authorities and will co-operate with them by disclosing your identity. In the event of such a breach, your right to use our site will cease immediately.

You will be responsible for any loss or damage you cause by breaching this section.

## Linking To Our Site

You may link to our home page, provided you do so in a way that is fair and legal and does not damage our reputation or take advantage of it. You must not establish a link in a way that suggests any association, approval, or endorsement by us where none exists.

You must not establish a link to our site in any website that you do not own. Our site must not be framed on any other site, nor may you create a link to any part of our site other than the home page.

We reserve the right to withdraw linking permission without notice. Any website in which you are linking must comply with the content standards set out in our Acceptable Use Policy.

If you wish to use content from our site in any way other than as permitted above, please contact us at [hello@officeofproblemsolving.co.uk](mailto:hello@officeofproblemsolving.co.uk).

We may take legal action to remove or prevent unauthorised linking where necessary.

### Third Party Links And Resources On Our Site

Where our site contains links to other websites or resources provided by third parties, these links are provided for your information only. We have no control over the content of those sites or resources and are not responsible or liable for any loss or damage that may arise from your use of them.

### Applicable Law

If you are a consumer, these terms of use, their subject matter, and their formation and any non-contractual disputes or claims are governed by English law. You and we both agree that the courts of England and Wales will have non-exclusive jurisdiction. However, if you are a resident of Northern Ireland, you may also bring proceedings in Northern Ireland, and if you are a resident of Scotland, you may also bring proceedings in Scotland.

If you are a business, these terms of use, their subject matter, and their formation (and any non-contractual disputes or claims) are governed by English law, and we both agree to the exclusive jurisdiction of the courts of England and Wales.